



Education, Training & Employment Solutions

IT Infrastructure Technician

Our IT Infrastructure Technician programme is designed to equip your staff with the digital, technical and practical skills to thrive in an IT role. On this programme, your staff will have the opportunity to learn installing hardware and software, network troubleshooting and implementing security fixes for both local and cloud-based systems. You will know how to successfully manage and service customers in business processes and gain an understanding of coding and logic by exploring paradigms and languages for development.

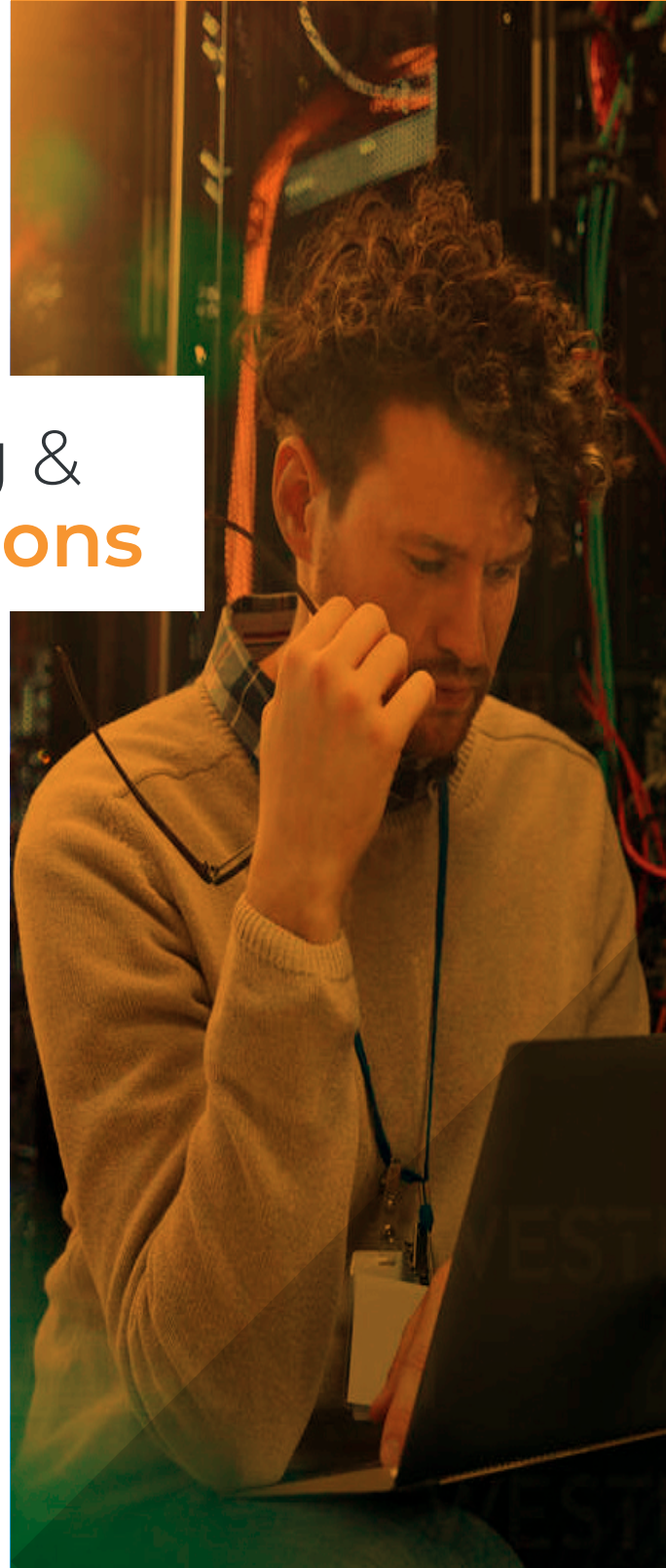
Programme Benefits and Outcomes

Your IT Infrastructure Technician would be able to;

- Develop a range of technical proficiencies, including but not limited to – Network and Architecture, Mobility and Devices, Servers, Coding and Logic, Business Processes
- Understand how the skills fit your business and customer needs and implement these effectively
- Provide exceptional customer service

Nationally and Industry Recognised Qualifications

Alongside the programme, your employees will gain a Professionally recognised qualification to support their development, supporting your organisation in developed a high-skilled workforce.



Continuation Courses for your Employees

TEAM LEADING AND MANAGEMENT

Our tailored pathway courses will support your organisation in progressing employees into more technical and advanced roles, including taking on more senior levels of responsibility.

Successful completion of the Level 3 IT Infrastructure Technician course can lead onto;

NETWORK ENGINEER – LEVEL 4

DEVOPS ENGINEER – LEVEL 4

IS BUSINESS ANALYST – LEVEL 4

CYBER SECURITY TECHNOLOGIST-
LEVEL 4

Programme Support and Additional Services

Our Programmes are developed to support your business needs in developing the talent, skills and knowledge needed to help your business grow and succeed. Our IT Infrastructure Technician course consists of the following components;

12-15 months programme duration

supported through industry recognised qualification

Dedicated Account Manager

monthly meetings to satisfy all your questions, feedback and communication needs

Personalised coach, tutor and assessor

weekly contact for your employees off the job training (virtual, telephone, face-to-face)

Training Costs

Levy businesses can use their contributions to pay for this training. The costs will be £15,000.

If you are not a levy paying business there may not be a cost for this training. If the employee on this programme is under 19 and your business has less than 50 employees, there will be no cost for the training. If they are over 19 and/or your business has over 50 employees then you will contribute 5% towards the cost of the training which would be £750.



Contact us



With Academies throughout the UK, get in touch today to find out how your employees can begin their journey, and how we can support your organisation with your workforce education and training